**Diego Fuentes Arteaga**

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**OBJECTIVE:**

Passionate soon to be grad student aspiring to work in the position of Full Stack Developer. Aiming to a pursue career change using my skills and education of programming languages and software development, I am interested to contribute to a team of professionals and take on challenging projects that allow me to further develop my technical abilities.

**HIGHLIGHTS OF QUALIFICATIONS:**

* Solid React, Node.js, Python and Agile Development skills
* Ability to write efficient and maintainable code with a focus on scalability and performance.
* Participated in the international competition IEEExtreme ranking top 27% with my team.
* Firm communicational skills gained working in customer service and in a residential building.
* Competent in writing high-quality, scalable, and well-documented code.
* Strong time management and independent work skills.

**TECHNICAL SKILLS:**

|  |  |
| --- | --- |
| * React
 | * Java
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| * Node
 | * Agile Development
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| * Graphql
 | * CSS
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| * Python
 | * Machine Learning
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**EDUCATION:**

**Computer Programming and Analysis Program January2022 – April 15**

**George Brown College** Toronto, ON M5R 1M3

* Worked in the creation of different applications in a fast-paced environment and meeting tight deadlines.
* Exposure to Agile development methodologies practicing and executing it for different projects.
* Collaborated with diverse groups on different projects applying best practices and techniques achieving great grades.
* Relevant coursework in web development, software engineering, data structures and algorithms.
* Completion of coursework and projects related to full stack web development.

**PROFESSIONAL EXPERIENCE:**

**Superintendent ReliefSeptember 2022 - Present**

**Advance**, Toronto, ON

* Supervised the security and use of more than one hundred rooms in a residential building.
* Administer the correct level of chemicals in the pool and spa, to maintain sanitary environment.
* Ensured the cleanliness of the building to prevent accidents.
* Addressed inquires and problem solve solution to the satisfaction of residents.
* Manage third-party companies in the building to ensure smooth and efficient building management.

**Customer ServiceSummer 2021**

**Entel Call Center,** Santiago, Chile

* Improved customer service skills by participating in training sessions and workshops.
* Assisted customers with their purchases and insert their issues in the backend system.
* Provided exceptional customer service to callers, responding to inquiries about products and services.
* Worked with cross-functional teams, including sales, and technical support, to escalate and resolve complex customer issues.
* Demonstrated high accuracy when handling customer data entered on the company-provided, recognizing the importance of this information and ensuring the trust of the customers in the company.